



Accelerating Vision 2031 with sovereign ready AI and enterprise IT. Operated in country. Keys in your control. Evidence on demand.

# AI: From idea to impact



RIGBY

# A business built on trust & partnership

In 1975 Sir Peter Rigby founded SCC. 50 years on, the business operates within a technology-led group generating multibillion turnover with the same family maintaining stewardship. The SCC culture remains consistent: earn trust through delivery, reinvest patiently and support high-performing teams.

AI: FROM IDEA TO IMPACT

"The secret to longevity is passion, reinvestment, embedding your values and working with high-performing teams."

SIR PETER RIGBY



## Social investment in action

Measurable social impact is important to SCC. We believe in equality for all and through The Rigby Foundation, we fund evidence-based programmes in education, health and social inclusion, reinforcing national goals of opportunity for all. Inspiring Futures invests £1m per year for three years to support 11–25-year-olds from low-income backgrounds with attainment, skills and wellbeing – helping over 1,000 young people a year progress toward sustainable careers.

## Why the UAE, why now

The UAE is accelerating digital transformation and AI adoption to deliver Vision 2031. SCC's strategy is to establish a position as the UAE's most trusted AI champion and technology partner, aligned to national priorities. SCC delivers sovereign-ready enterprise IT from cloud to cyber to workplace, through a model architected for in-country control and compliance. For government and regulated enterprises, this means outcomes aligned to Vision 2031 – not technology for technology's sake – with proof-driven delivery, defined KPIs and right-first-time execution at speed and scale.

AI: FROM IDEA TO IMPACT

## HERITAGE THAT SIGNALS RELIABILITY

SCC's trajectory aligns with the UAE's commitment to heritage, loyalty and service. Across five decades, SCC has built the UK's most respected family-owned technology group, scaling to \$5.6B while maintaining core values of trust, reliability and human connection.

Our founder's contribution has achieved recognition at the highest levels. Sir Peter welcomed Her Majesty Queen Elizabeth II to open the landmark Millennium Point building in 2002 and received France's highest order of merit, the Légion d'honneur.

## Scale you can trust

The UAE requires credible partners with demonstrated depth and reach. SCC operates with:

This scale de-risks national programmes and ensures demonstrable resilience: zero-trust architecture, optimised cloud, networks modernised for AI workloads and secure-by-design delivery.

\$1.4M

per year for 3 years to support 11–25 year olds from low income backgrounds.

1000

young people a year helped by SCC to progress toward sustainable careers.

\$5.6B

annual turnover and 8,000+ colleagues across 45+ offices serving clients in every major sector.

600+

verified technology partners across AI, cloud, cyber and data.

# AI value window

Global AI spending compounds rapidly while governance requirements intensify. Enterprise AI has shifted from experimentation to delivering measurable value. Most organisations deploy GenAI, with knowledge workers adopting it at scale. Competitive advantage belongs to organisations that industrialise AI securely, responsibly and cost-effectively – driving productivity and growth across the planning cycle.

65%

of organisations use GenAI regularly.

75%

of knowledge workers use GenAI at work; 78% BYOAI.

\$600B

Global AI spend approaching the \$600B range by the late-2020s.

## The productivity step change

AI automates and accelerates the knowledge work that consumes most employee time, taking repetitive tasks off people's plates and speeding up everyday workflows. It also augments complex decision-making, giving teams better insight and options rather than replacing their judgement, which in turn accelerates the outcomes they can deliver. Early deployments show faster drafting, search and summarisation, and organisations that systematise this augmentation are widening the performance gap.

## Delivering measurable growth

AI creates enterprise advantage when it is taken from pilots into full production. You can scale from concept to impact on GPU-class compute spanning NVIDIA and AMD, underpinned by enterprise-grade data, MLOps and use cases engineered for measurable ROI across operations, service, risk and customer experience.

The outcome is AI that strengthens resilience, accelerates productivity and compounds digital capability across the organisation.



# What sets SCC apart

1

## SOVEREIGN AI LANDING ZONE

A ready-to-run AI environment aligned to your data, security and compliance requirements, with full audit trails. You get a controlled space to test and move into production in about eight weeks.

2

## DATA FOR GENAI

Turn your key documents and data into something AI can search, summarise and answer from accurately, with clear performance dashboards. Reach a first live “ask-our-data” use case in around twelve weeks.

3

## AI STUDIO TO PRODUCTION

Choose the right AI models, focus on the questions that matter, and add safety checks so answers stay reliable. Put your first AI assistant in users’ hands in roughly six weeks.

4

## AI SECURITY AND AIOPS

Decide who can use AI, what they can access, and monitor for risky activity or incidents. Within about six weeks, run AI with enterprise-grade monitoring so it strengthens operations instead of adding risk.

SCC combines the scale of one of Europe’s largest IT partners with the agility of private ownership – a \$5.6B business that plans in decades, not quarters, enabling patient investment and accountability public markets cannot match. SCC owns outcomes end-to-end, from design through optimisation, with direct accountability: specialists stay close, decisions move without committees and teams take ownership from day one. Five decades running mission-critical infrastructure delivers enterprise-grade risk management – proven regulatory expertise, zero-trust architectures and governance frameworks that enable safe innovation.

Our concept, Test, Prove, Deliver rhythm de-risks decisions and compresses time-to-value: ideas validated in controlled environments, hardened against operational realities, then scaled into production. The result: right-first-time execution, reduced costs via optimised platforms and sustained competitive position through evolutionary.

## End-to-end IT and AI business transformation

That operational heritage translates directly into measurable AI outcomes. A single accountable MSP integrates strategy, data, models and infrastructure – eliminating fragmentation, accelerating decision velocity, delivering benefits within the fiscal year and preventing costly outages.

### SCC AT A GLANCE:

- ✓ Artificial Intelligence
- ✓ End to end data solutions
- ✓ Data, networks & infrastructure
- ✓ Multi-cloud
- ✓ Cyber security
- ✓ Digital workplaces & Collaboration
- ✓ Hardware & Software solutions

AI: FROM IDEA TO IMPACT

## Our partner ecosystem (hardware, cloud, software)

### SELECTED HIGHLIGHTS:



Long standing partner; FastTrack; verified Managed XDR solution status.



Valued partner for accelerated AI solutions.



Titanium Black partner status.



Strategic innovation partner across hybrid cloud and AI.



Recognised Google Partner across workloads; delivering solutions on Google Cloud Platform for multi-cloud and data-intensive estates.



Strategic data platform partner for AI-ready, high-performance unified storage and analytics at scale.



Advanced Consulting Partner; Public Sector Partner; Marketplace Skilled Consulting Partner.



Additional alliances.

# Strategy & AI business design

SCC converts board-level ambition into a fully costed, prioritised portfolio with defined ownership, KPIs and demonstrable payback for each AI use case. Every plan aligns to regulatory timelines and workforce readiness. The outcome is GenAI that augments core operations and strengthens controls, rather than introducing new operational risk.



## SCC delivers:

- ✓ AI roadmap & investment (12 months).
- ✓ Value cases with quantified benefits & risks.
- ✓ Operating model, policy and governance charter.

## Impact targets:

- ⊕ Portfolio IRR & payback modelled; staged gates tied to value.
- ⊕ Executive dashboard for adoption, risk and ROI.
- ⊕ Sovereign ready means (buyer auditable).
- ⊕ Control: you hold encryption keys, approvals and break glass administration.
- ⊕ Isolation: in region data paths, optional private control plane, no public internet dependency.
- ⊕ People: UAE resident named support for sensitive estates, background checked.
- ⊕ Process: immutable logs, four eyes approvals, defined change windows and audit packs on request.
- ⊕ Platforms: GPU estates sized to use case with scheduling and FinOps controls.



# Co-design AI Factory

SCC's Co-design AI Factory creates a durable path from AI idea to production, built around how your organisation actually works. It brings business leaders, domain experts and technologists into a shared delivery rhythm, turning scattered experiments into a governed, funded portfolio of use cases that ship, scale and stand up to scrutiny.

By bringing business leaders, domain experts and technologists into a shared delivery rhythm, it replaces ad-hoc pilots with a disciplined "AI production line" – standard patterns, repeatable processes and governance baked into every step. Scattered experiments become a governed, funded portfolio of assistants, copilots and automations that ship to real users, scale across functions and regions, and stand up to regulatory, security and performance scrutiny over time.



## Key features

- ⊕ Co-design discovery sprints that unite business owners, data teams and SCC consultants to identify, score and shape use cases against value, feasibility and risk.
- ⊕ Standardised blueprints for common AI patterns – knowledge assistants, casework and contact-centre copilots, document workflows and operations automation – tailored to your data, controls and sector.
- ⊕ Integrated LLMOps practices, including model selection and routing, evaluation pipelines, safety filters and cost controls, so every use case is engineered for observability and continuous improvement.
- ⊕ Data and platform foundations that connect to governed lakehouse, vector search and hybrid infrastructure patterns, ensuring each use case is grounded in compliant, reliable data.
- ⊕ An operating model for AI that defines roles, decision forums, guardrails and change management, with executive dashboards tracking adoption, value and risk across the portfolio.

## Benefits

- ⊕ Turns AI ambition into a prioritised backlog with clear ownership, KPIs and payback, reducing the risk of pilots that never reach production.
- ⊕ Builds internal capability by pairing SCC specialists with your teams, transferring skills in modern data, GenAI and MLOps so you can sustain momentum independently.
- ⊕ Accelerates time-to-value using proven patterns for assistants, RAG, automation and analytics, underpinned by AI-ready data platforms and infrastructure.
- ⊕ Embeds evaluation, safety and governance into the lifecycle, aligning delivery with emerging AI regulation and sector policy from day one.

## Use cases

- ⊕ Public sector and government: co-designed copilots for HR, casework and citizen services, combining secure retrieval over policy and case files with auditable workflows and residency controls.
- ⊕ Regulated industries such as financial services and healthcare: AI assistants, fraud and risk analytics, and document automation built on governed data products, traceability and human-in-the-loop oversight.
- ⊕ Enterprise functions across HR, finance, legal and operations: portfolio-based automation of knowledge work – from policy Q&A to contract review and service support – using reusable patterns that can be rolled out across regions and business units.

# Cloud, hybrid & sovereign AI

## Your data, kept in-region, under your control

SCC delivers compliant AI wherever your data must live, public cloud, on-prem, or sovereign air-gapped estates for the highest-sensitivity workloads. We provide a single accountable operator model that accelerates time-to-value, locks down residency and access, and proves control with evidence on demand so you scale confidently across borders and classifications. SCC supports policy-as-code mapping to EU AI Act and local regimes, with evidence on demand via audit logs. (GPAI obligations begin ~Aug 2025, high-risk obligations ~Aug 2026).

## Key features

- ⊕ Pre-engineered landing zones with AI policy-as-code
- ⊕ Sovereign/air-gapped option: isolated control planes, no public-internet dependency
- ⊕ Customer-managed keys (KMS/HSM) and hardware root of trust
- ⊕ Immutable, audited admin actions (JIT/JEA, four-eyes approval)
- ⊕ GPU/accelerator-ready stacks with capacity planning and scheduling
- ⊕ Unified observability, cost/telemetry, and SLO-driven operations
- ⊕ Hybrid data pipelines (one-way transfer patterns where required)

## Benefits

- ⊕ Security & sovereignty by default; provable isolation and residency
- ⊕ Faster time-to-value via standardised blueprints and runbooks
- ⊕ Assurance on demand with evidence packs for boards/regulators
- ⊕ Lower TCO, higher throughput from right-sized infra and FinOps
- ⊕ Vendor-agnostic choice across cloud, on-prem, and sovereign modes

## Use cases

- ⊕ Government/Defence: Classified or restricted workloads; command-and-control
- ⊕ Critical National Infrastructure: Energy, transport, emergency services
- ⊕ Regulated Enterprise: Financial services, healthcare/PHI, life sciences compliance
- ⊕ IP-Sensitive: R&D, M&A, export-controlled data and trade secrets



# Data services & AI foundations



## Data is the rate limiter

Skills gaps and data complexity remain top deployment barriers. SCC eliminates both with modern pipelines, governance, vector search and feature stores that make data ready for ML and GenAI – responsibly and at speed.

## Key features

- ⊕ Ingestion/ETL, data quality & observability, lineage, catalogue; privacy-by-design (PII/PHI de-identification)
- ⊕ Lakehouse, vector databases, semantic layers/knowledge graphs
- ⊕ Feature stores & embedding pipelines; golden datasets for ML/GenAI
- ⊕ MLOps/LLMOps toolchain: CI/CD for data & models, eval/guardrails, drift monitoring, registries
- ⊕ Access control & policy-as-code, DLP, encryption, KMS/HSM integration
- ⊕ Data product operating model: data contracts, metadata management, stewardship the portfolio.

## Benefits

- ⊕ AI-ready data lowers failure/abandonment risk and speeds time-to-value
- ⊕ Governance-first approach addresses a top inhibitor to AI scaling
- ⊕ Unlock unstructured data (majority of enterprise data) for accurate RAG/GenAI
- ⊕ Reproducible, auditable pipelines aligned to regulatory readiness (e.g., documentation, traceability)
- ⊕ Higher data-engineering productivity via automation and an integrated control plane

## Use cases

- ⊕ Trusted RAG: content normalisation, deduping, metadata enrichment, validation workflows
- ⊕ Customer/Product 360 (MDM), churn/next-best-action, pricing & forecasting features
- ⊕ Real-time pipelines for fraud/anomaly detection and operations analytics
- ⊕ PHI/PII-safe analytics in healthcare/FS; data masking & fine-grained access
- ⊕ Data mesh/sovereign data patterns for multi-region compliance



# Generative AI studio & LLMOps



**GenAI value concentrates where prompts meet proprietary data**

SCC's Studio enables teams to prototype safely, select optimal models and ship evaluated applications with observability, safety filters and cost controls – shifting spend from experimentation to outcomes.

## Key features

- ⊕ Model selection & routing: Choose (and A/B) frontier or small language models for the best cost-quality-latency trade-off; swap models without code rewrites
- ⊕ Grounding & RAG pipelines: Production-grade retrieval, chunking, indexing, and grounding over your governed data (documents, apps, DBs)
- ⊕ Evaluation & red teaming: Automated quality/safety evals, adversarial tests, and post-release monitoring built into the delivery lifecycle
- ⊕ Safety guardrails & policies: Toxicity/PII filters, jailbreak protection, prompt injection checks, and policy-as-code guardrails
- ⊕ Cost & latency controls: Prompt caching, context reuse, and token-budgeting with real-time observability

## Benefits

- ⊕ More accurate, grounded answers with lower hallucination risk through RAG
- ⊕ Faster, safer releases via LLMOps practices (versioned prompts/policies, CI/CD, drift monitoring)
- ⊕ Lower running costs & better responsiveness using prompt caching and right-sized model routing
- ⊕ Audit-ready controls aligned with emerging regulation (evals, documentation, transparency)

## Use cases

- ⊕ Knowledge assistants & enterprise search: Policy/procedure Q&A, cited answers over governed content (RAG). Google Cloud
- ⊕ Service & support copilots: Summarisation, triage, and tool-augmented workflows with safety filters. Microsoft Learn
- ⊕ Content & document automation: Structured drafting with evaluation gates and red-team hardening. Microsoft Learn
- ⊕ Edge/sovereign RAG: On-prem/air-gapped retrieval for sensitive or disconnected environments

# High performance infrastructure for AI



Capacity, networking and cooling determine AI throughput and unit economics

SCC designs and operates heterogeneous GPU/accelerator stacks, lossless fabrics and hot/cold storage tiers – proven patterns that right-size CapEx/OpEx against workload mix and growth.

## Key features

- ⊕ Blueprints for on-prem, cloud, and colocation training/inference estates
- ⊕ High-performance interconnects (InfiniBand/RDMA) to sustain multi-GPU/distributed training throughput
- ⊕ Parallel file storage (e.g., Lustre/ Spectrum Scale patterns) that feed GPUs at scale with low latency
- ⊕ GPU capacity planning & scheduling (Kubernetes device plugins, time-slicing/MIG, advanced schedulers) to raise utilization
- ⊕ Facility power/thermal modelling and cooling designs aligned to ASHRAE/ DOE best practices for efficiency and density
- ⊕ Unified observability, telemetry, and FinOps for performance, cost, and sustainability reporting

## Benefits

- ⊕ Higher GPU utilisation & fewer bottlenecks via right-sized networking, storage, and schedulers
- ⊕ Predictable training speeds for tightly coupled jobs through GPU-to-GPU RDMA fabrics
- ⊕ Improved energy efficiency & density by following ASHRAE thermal envelopes and modern cooling guidance
- ⊕ Clear TCO choices with modelled scenarios across on-prem, specialist, and public cloud options

## Use cases

- ⊕ Foundation-model training / distributed training that depends on high-bandwidth, low-latency interconnects
- ⊕ Large-scale inference with scheduling/caching to maximise GPU goodput
- ⊕ Data-hungry pipelines (CV, simulation, RAG) requiring parallel storage to keep accelerators fed
- ⊕ Sovereign or edge deployments where power/thermal constraints and offline operation demand tailored designs

# AI networking, storage & data gravity



**Mis-sized fabrics and storage quickly erase GPU gains**

SCC engineers the data path – fabric, cache and tiering – for sustained throughput, lower contention and predictable training runs, with observability that identifies bottlenecks before impact. Benchmark methodology available under NDA.

## Key features

- ⊕ RDMA fabrics (InfiniBand / RoCE v2) with QoS, PFC/ECN/DCQCN congestion control for lossless, low-latency GPU-to-GPU sync
- ⊕ Parallel file + object tiers (e.g., managed Lustre + object) tuned for AI throughput and durability
- ⊕ GPUDirect data paths (RDMA & GPUDirect Storage) to bypass host copies and raise sustained I/O
- ⊕ Hot/cold layouts & caching to keep accelerators fed (read-ahead, shard/stripe sizing, metadata acceleration)
- ⊕ Data-in-place architectures that minimise egress and latency where data can't move (sovereign/multi-region)
- ⊕ Full-path observability (fabric, storage, I/O queues) to detect bottlenecks before they stall jobs

## Benefits

- ⊕ Sustained throughput & predictable epochs on distributed training via RDMA/IB and tuned RoCE
- ⊕ Double-digit reductions in step/epoch time when eliminating CPU bounce buffers using GPUDirect Storage (workload-dependent)
- ⊕ Fewer stalls/retries from fabric contention with QoS + congestion control correctly configured
- ⊕ Lower egress exposure & latency by bringing compute to where data lives ("data gravity" aligned designs)

## Use cases

- ⊕ Cross-node distributed training that relies on low-latency, high-bandwidth all-reduce/NCCL paths
- ⊕ Large-scale inference & RAG where parallel reads and GPU Direct paths keep GPUs saturated
- ⊕ Multi-tenant GPU clusters needing isolation/QoS to avoid "noisy neighbour" fabric congestion
- ⊕ Sovereign/multi-region estates requiring data-in-place analytics to avoid egress and meet residency



# Security & Responsible AI



## Security debt stalls AI

Average breach costs remain high; AI oversight gaps prove material. SCC integrates identity, data and model security with governance to eliminate shadow AI and protect prompts, models and outputs – without slowing delivery.

**\$4.44M**

global average cost of a breach (2025), down from \$4.88M (2024).

## Key features

- ⊕ Identity-, data- & model-centric security: harden prompts, models, datasets, plugins, and supply chain; enforce policy-as-code
- ⊕ AI access controls & guardrails: least-privilege/JIT access, content filtering, jailbreak/prompt-injection defences, shadow-AI detection
- ⊕ Continuous assurance: eval/red-team pipelines, immutable logging, incident response for AI apps & data flows, mapped to NIST AI RMF

## Use cases

- ⊕ Protect GenAI assistants & RAG apps: PII/PHI controls, prompt-security, evaluation gates, and misuse monitoring
- ⊕ Shadow-AI reduction: discover unsanctioned tools; enforce approvals and automated revocation
- ⊕ AI incident readiness: red-team simulations (MITRE ATLAS tactics), runbooks, and board-level reporting

## Benefits

- ⊕ Lower breach exposure & faster containment through provable controls and monitored AI usage. IBM's 2025 study pegs the global average breach cost at \$4.44M (down from \$4.88M in 2024)
- ⊕ Close the governance gap that drives AI incidents (access control & policy shortfalls)
- ⊕ Audit-ready operations aligned to recognised frameworks (NIST AI RMF; OWASP LLM Top 10)

## Proof points (external)

- ⊕ \$4.44M global average cost of a breach (2025), down from \$4.88M (2024)
- ⊕ Among organisations with AI-related breaches, 97% lacked AI access controls; 63% had no AI governance policy
- ⊕ BYOAI is widespread (75% of knowledge workers use GenAI; 78% bring their own) – a clear governance risk

# AIOps & reliability engineering

## As AI expands, so does operational complexity

Major outages remain expensive. SCC's AIOps applies telemetry, correlation and GenAI assistants to reduce MTTR, protect revenue and automate toil across hybrid estates.

**54%**

of significant outages  
cost > \$100k and 20% cost > \$1M  
(Uptime Institute 2024).

## Key features

- ⊕ Event correlation & causal graphs across logs/metrics/traces with Open Telemetry ingest as the vendor-neutral standard
- ⊕ Anomaly detection & change-risk scoring to catch issues before they cascade; ChatOps workflows keep responders aligned in one place
- ⊕ Runbook automation & auto-remediation with GenAI assistants for triage, summaries, and next-best actions
- ⊕ SLO/SLA design, error budgets, and release policies grounded in Google SRE practice

## Benefits

- ⊕ Reduced incident cost exposure in a world where 54% of significant outages cost >\$100k and 20% cost >\$1M (Uptime Institute 2024)
- ⊕ Lower MTTR & fewer regressions via automated correlation, ChatOps, and policy-driven releases (error-budget enforcement)
- ⊕ Higher service reliability with evidence, using standard telemetry (OTel) and auditable SLOs

## Use cases

- ⊕ Proactive incident management: Detect anomalies, correlate signals, and resolve in-chat with role-based runbooks (Incident Commander/Comms)
- ⊕ Release safety at scale: Error-budget policies throttle risky changes until reliability recovers
- ⊕ Network-aware triage: Prioritise fixes where many IT service outages originate (network issues highlighted by Uptime)



# Digital Workplace AI & copilot enablement



**Knowledge workers  
already use GenAI; leaders  
need a plan**

Early deployments demonstrate faster search, writing and meeting catch-up. SCC ready's identity, data protection and change management ensuring productivity gains stick – safely.

## Key features

- ⊕ Readiness assessment: identity, DLP, information barriers, data access, and policy baselines for safe rollout
- ⊕ Role-based copilots & prompt libraries: tailored for Sales, Service, Finance, HR, Engineering; governance and approval workflows
- ⊕ Adoption & change accelerators: enablement sprints, champions, usage playbooks, and in-product guidance
- ⊕ Outcome telemetry: productivity, quality, and risk dashboards; audit trails and policy-as-code controls

## Benefits

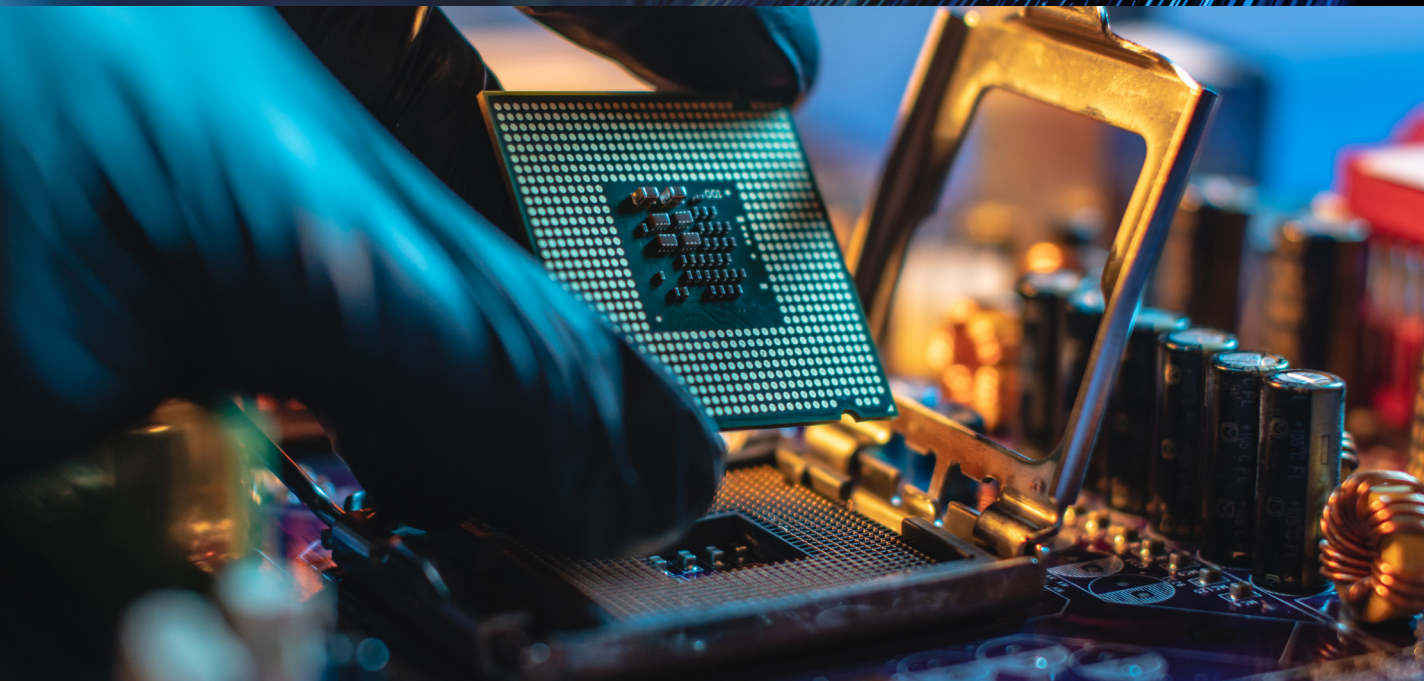
- ⊕ Meet employees where they are: with 75% of knowledge workers already using AI and 78% bringing their own tools, formalize safe, sanctioned usage
- ⊕ Proven productivity gains: early Copilot users were 29% faster on search, writing, and summarizing; 4x faster to catch up on meetings
- ⊕ Service efficiency: gen-AI assistants have shown ~14% productivity uplift for support agents
- ⊕ Governed at scale: reduce shadow-AI risk with access controls, data protection, and measurable adoption

## Use cases

- ⊕ Knowledge & policy assistants: governed Q&A over internal content; cited answers and secure retrieval
- ⊕ Service & operations copilots: triage, summarise, suggest next best actions in contact centres and IT support
- ⊕ Meeting & communications: auto-summaries, action capture, and faster catch-up for missed meetings
- ⊕ Sales/marketing & finance/HR: drafting, research, and analysis accelerators with role-based permissions and logging



# Legacy modernisation for AI



**Knowledge workers  
already use GenAI; leaders  
need a plan**

Early deployments demonstrate faster search, writing and meeting catch-up. SCC ready's identity, data protection and change management ensuring productivity gains stick – safely.

## Key features

- ⊕ Incremental “Strangler Fig” modernisation: proxy/facade wraps the legacy app; new services replace capabilities safely with zero/low downtime.
- ⊕ Domain-driven decomposition into business-aligned microservices; clear bounded contexts and pragmatic service boundaries.
- ⊕ Event-streaming & integration: publish/subscribe pipelines to unlock operational data for AI/analytics (data-at-rest + data-in-motion).
- ⊕ API productisation & gateways with security controls (authZ, rate-limit, monitoring) per NIST guidance.
- ⊕ Cloud-ready reference architectures & migration factories (patterns catalogue; automated cut-over and regression safety nets).

## Benefits

- ⊕ Lower transformation risk vs. big-bang rewrites; maintain service continuity while replacing legacy incrementally.
- ⊕ Faster delivery & higher reliability by adopting modern, decoupled architectures measured with DORA metrics (lead time, deploy frequency, change-failure rate, MTTR).
- ⊕ AI-ready access to legacy data through events/APIs, enabling RAG, analytics, and automation without moving all systems at once.

## Use cases

- ⊕ Mainframe/monolith offload using the Strangler Fig pattern to expose core capabilities via secure APIs, replaced service-by-service.
- ⊕ Real-time event feeds from transactional systems for fraud detection, customer 360, and AI assistants.
- ⊕ Regulated integration: API gateways enforce policy, observability, and zero-trust controls during migration.





# Sectors & industries

SCC brings five decades of experience delivering technology outcomes for customers across every major sector, from central government and defence to healthcare, financial services, manufacturing and retail. As Europe's largest independent IT solutions provider, SCC combines sector-specific insight with end-to-end capabilities in cloud, data, cyber, digital workplace and AI to address each organisation's regulatory, operational and mission demands.

Across these markets, SCC designs and runs bespoke, outcome-focused solutions rather than one-size-fits-all platforms – aligning AI and digital programmes to measurable goals such as productivity, resilience, service quality and cost efficiency. Deep framework coverage and long-standing partnerships give public and private sector clients rapid, compliant access to innovation, while SCC's Test-Prove-Deliver rhythm ensures that every deployment is engineered for real-world performance, governance and return on investment.

# Financial services

## Banking, Insurance, Capital Markets

AI is now leading the world and Mubadala is at the cutting edge. GenAI and advanced analytics are delivering material value in onboarding, service, underwriting, financial crime and IT automation. At industry scale, value creation is measured in the hundreds of billions for institutions that can move from fragmented pilots to governed platforms.

### KEY SOLUTIONS:

- ✓ Accelerated customer onboarding and risk assessment
- ✓ Enhanced fraud detection and compliance efficiency
- ✓ Improved service quality with reduced operational incidents.



# Defence

National security and defence organisations must modernise while operating under the highest levels of scrutiny, classification and mission risk. SCC supports defence, intelligence and security customers with end-to-end IT and AI services that protect sovereignty, strengthen resilience and enable secure information advantage – from devices and networks to cloud, data and cyber operations. GenAI and advanced analytics can deliver material value in onboarding, service, underwriting, financial crime and IT automation. At industry scale, value creation is measured in the hundreds of billions – for institutions that can move from fragmented pilots to governed platforms.

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- ✓ Improved service quality with reduced operational incidents.



# Healthcare

Providers and payers pursue clinical documentation, utilisation management, revenue cycle and patient access use cases. Leaders explore GenAI broadly but demand proven safety, auditability and PHI controls – SCC delivers all three.

## KEY SOLUTIONS:

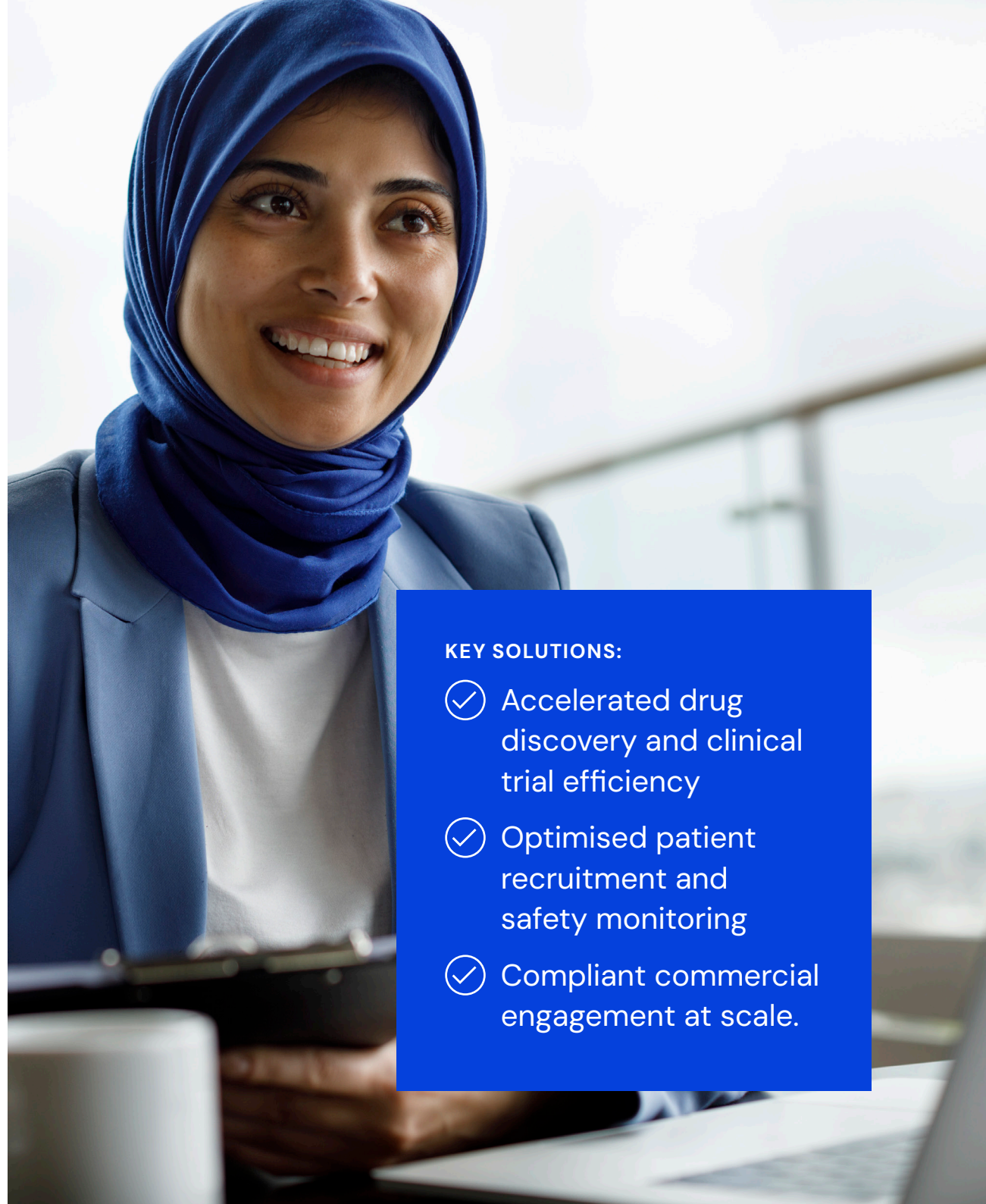
- ✓ Reduced clinical documentation burden and improved care coordination
- ✓ Streamlined authorisation processes and revenue capture
- ✓ Enhanced patient safety through quality monitoring and bias detection.



# Life sciences

From discovery to field medical to commercial, GenAI unlocks tens of billions in value when scaled responsibly. SCC standardises platforms, security and validation enabling functions to accelerate with confidence.

AI: FROM IDEA TO IMPACT



## KEY SOLUTIONS:

- ✓ Accelerated drug discovery and clinical trial efficiency
- ✓ Optimised patient recruitment and safety monitoring
- ✓ Compliant commercial engagement at scale.

# Public sector

Governments balance efficiency, trust and compliance. SCC deploys secure copilots, casework automation and citizen service chat whilst aligning to AI Act timelines and national policies – delivering measurable gains with auditable controls.

## KEY SOLUTIONS:

- ✓ Faster case processing and decision-making
- ✓ Improved citizen service accessibility and satisfaction
- ✓ Transparent, compliant AI operations with full audit trails.



# Manufacturing

An aerial view of a large industrial warehouse. The floor is a light grey concrete. On the left, there are several large stacks of cardboard boxes on pallets, wrapped in clear plastic. In the center, a yellow and black forklift is carrying a pallet of boxes. A worker in a yellow safety vest and white hard hat stands next to the forklift, holding a clipboard. To the right, two workers in yellow safety vests and white hard hats are standing and talking. In the bottom center, another worker in a yellow safety vest and white hard hat is looking at a tablet. The overall scene is a busy manufacturing or distribution center.

AI lifts throughput, quality and energy efficiency from plant to supply chain. Reported lighthouse results include step changes in productivity, defects and energy use. SCC productises those wins across networks with standardised data and edge AI patterns.

## KEY SOLUTIONS:

- ✓ Maximised equipment availability and production efficiency
- ✓ Reduced defects and optimised changeover times
- ✓ Lower energy consumption with real-time optimisation.

# Energy & utilities

AI optimises generation, grid operations and demand. Modelled benefits include substantial annual savings and improved renewable integration. SCC builds secure AI for control rooms, field operations and asset health – with rigorous safety cases.

## KEY SOLUTIONS:

- ✓ Optimised energy dispatch and renewable integration
- ✓ Improved asset reliability and crew productivity
- ✓ Enhanced grid stability and operational safety.

# Retail & consumer

Personalisation, merchandising and service drive retail value GenAI lifts revenue and margins when coupled with clean data and testing at scale. SCC deploys content, pricing and service engines aligned to commercial KPIs.

## KEY SOLUTIONS:

- ✓ Increased conversion through personalised experiences
- ✓ Optimised inventory and pricing decisions
- ✓ Enhanced customer satisfaction across all channels.

## PROOF POINTS:

- ⊕ Personalisation often drives 10–15% revenue lift
- ⊕ GenAI potential economic value estimated \$240–\$390B annually.



# Global service providers

(telecom)

AI revitalises telco profitability across service, network and enterprise offerings – whilst Responsible AI frameworks protect trust SCC helps operators capture value from LLM-assisted care, assurance and energy optimisation with robust governance.

## KEY SOLUTIONS:

- ✓ Reduced customer churn and increased revenue per user
- ✓ Lower network operating costs and energy consumption
- ✓ New B2B revenue streams through enterprise AI services.



# Specialist Consultancy

SCC Consultancy delivers business outcomes with clarity and pace for leadership teams. Senior practitioners align decisions to measurable results – no bench rotation – staying from discover and design through implement, manage and optimise. Practical, solutions-driven and accountable.



# Mergers & Acquisitions

When deals are time-based and reputations are on the line, SCC runs the technology workstream end-to-end – outcomes first, not tasks.

## INDEPENDENT TECHNICAL DUE DILIGENCE

- Rapid assessment across infrastructure, applications and data surfaces real risks, feasibility and true integration or separation costs
- Options and trade-offs presented in business terms enable sponsors to shape the deal, TSA and value case with clarity

## SEPARATION (CARVE-OUTS & DIVESTMENTS)

- Clean split plans protect revenue and critical operations
- Greenfield builds and transition hosting where required; strengthened identity, access and cyber controls from day one
- TSA design and operation (including reverse TSA) with defined exit criteria and governance

## INTEGRATION (MERGERS & BOLT-ONS)

- Simplified target operating model accelerates value realisation
- Landing zones for cloud and network, directory and M365 consolidation, data migration and application cutover – with hypercare maintaining productivity
- Benefits tracking aligned to investment thesis, not just technical milestones

## PEOPLE-CENTRED DELIVERY

- Change, communications and skills uplift ensure frontline teams operate effectively from day one – not just “go live”
- Hypercare and extended service desk remove friction at critical moments

## WHY SCC FOR M&A

- Senior teams only – practitioners with proven experience, no learning on client time
- Agnostic and outcome-led – SCC recommends what works, then orchestrates software, cyber, digital/ cloud and enterprise infrastructure capabilities to deliver
- Mid-market specialist – credible depth and executive sponsorship to unblock decisions without Big Four overhead
- Built for confidentiality – NDA-first working methods for sensitive transactions
- From diligence to run – managed services wrap around the new estate until ready to insource or re-tender

# Consultancy services

## PROGRAMME DELIVERY RECOVERY

When critical initiatives drift, SCC provides independent diagnosis and route to completion: reset objectives and governance, stabilise scope and suppliers and – if required – deliver the recovery to restore momentum and confidence.

## CHANGE AND ADOPTION

Technology creates value through usage. SCC converts platforms including Microsoft 365 and cloud into measured usage and ROI through behaviour-led plans, role-based enablement and adoption metrics executives trust.

## BUSINESS & IT STRATEGY ALIGNMENT

SCC validates whether technology strategy supports stated business goals and real-world constraints, then closes gaps that cause failure at peak moments.

## AI ADOPTION & EXPLOITATION

Starting with funded, executive-sponsored use cases aligned to strategy, SCC establishes centre-of-excellence models drawing on business units, embedding compliance, ethics, data readiness and change management – delivering AI to production, not just pilots.

## APPLICATION TRANSFORMATION

Structured discovery and application passports drive decisions to retire, modernise or replace. SCC reduces legacy risk, rationalises licences and simplifies estates – making change faster and more cost-effective.





## A gateway to the UK & Europe

### **DAY-ONE OPERATIONAL FOOTING IN THE UK/EU.**

SCC establishes secure landing zones across Azure, AWS, Google Cloud, Oracle and IBM, operating them 24x7. UAE enterprises start trading and integrating immediately without building local operations from scratch.

### **MARKET ENTRY FAILS WITHOUT LOCALITY AND EVIDENCE**

A sovereign operating model embeds residency by default, customer-managed keys and regulator-ready audit trails, delivering the governance UK/EU teams require when data crosses borders.

### **DELIVERY IS END TO END**

Expansion stalls when hand-offs between advisors, integrators and MSPs break. SCC's single lifecycle from discover and design through supply, implement, manage and optimise, with 24x7x365 services, removes friction and maintains programme momentum at scale.

### **A PARTNERSHIP THAT OPENS DOORS**

Entering new markets requires procurement paths and vendor access. SCC provides routes to market for EMEA via framework-based procurement and a curated ecosystem of 600+ partners, with multi-vendor integration validated by global OEMs, accelerating time to contract and integration on arrival.

# An invitation to partnership

Our next step together

## Our vision for the UAE

To become the UAE's most trusted AI champion and technology partner, delivering growth, resilience and capability for the long term.

## Contact



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Thank you